



Call for Abstracts: **Special Issue: Electronic Health Records (EHR) – The User Experience**

Electronic Health Records (EHR) are now in widespread use, with more than 80% of physicians reporting EHR adoption [1, 2, 3]. Heralded as a promising technology that would change how care is delivered, how we manage populations with chronic medical conditions, enhance safety and make care more patient-oriented, EHRs have changed care in some ways, fallen short of expectations in others, and at the same time became a source of frustration for clinicians.

In physicians blogs [4, 5] to rap parodies [6] where doctors are seen smashing computer keyboards and screens, to town hall meetings [7], physicians have been trying to vent their growing frustrations with EHRs: their usability, design, meaningful use requirements, functionality, and unintended consequences [8].

The journal of Ambulatory Care Management is dedicating a special issue to EHR issues affecting the end user (physicians, nurses, NPs, PAs, staff, etc) in the ambulatory setting. We are especially interested in how EHRs have impacted clinicians with an eye toward solutions.

Topics of Interest

Possible topics include, but are not limited to how users' EHR experiences affect:

- Workflow in the ambulatory and primary care setting
- Patient Safety
- Physician retention/early retirement
- Physician professional satisfaction and burnout
- The doctor-patient communication/relationship
- Medical Education
- EHR adoption
- Usability and user-centered design
- Adherence to meaningful use
- Issues related to EHR migration, portability and interoperability
- Patient engagement

We are also interested in abstracts about the following:

- EHR user experience assessment methodologies and metrics
- EHR user experience qualitative approaches of assessment
- Case studies on issues related to EHR switching (reasons, cost, adoption, training)
- Essays and commentaries on the user experience including vendor perspectives
- Unintended consequence of EHR use

Important Dates – EXTENDED AND REVISED

January 11th: Call for Proposals issued
May 15th, 2016: Manuscript submission deadline – **new date!**
August 15, 2016 (expected): Initial decisions sent to authors
September 2016 (expected): Revised manuscript submission deadline
October 2016 (expected): Final decisions sent to authors
November 2016: Issue publication

Submission and Peer Review Process

To ensure consideration in the special issue, authors should note in a cover letter that their submission is for the “Special Issue on EHR User Experience”.

Detailed information for submitting your paper to *JACM* via Editorial Manager is available via the [Information for Authors](#) section of the journal website.

All manuscripts will be subject to the rigorous *JACM* peer-review process.

Manuscripts that are considered within scope and meet quality expectations will be reviewed by a minimum of two experts for scientific merit.

Authors should format and structure their manuscripts according to the specific *Journal of Ambulatory Care Management* [Instructions and Guidelines](#) listed on Editorial Manager.

Accepted articles may appear in print or in an online *JACM* issue.

Hybrid Open Access Option

Open Access gives all readers, including those who do not subscribe to *JACM*, the free, immediate, full-text use of digital scientific and scholarly material. Articles opting for hybrid Open Access will be freely available to read, download and share from the time of publication. This option allows for an extended reach of your article and it promotes the exchange and advancement of ideas and research findings.

If you are interested in submitting your article in this form, please consult the detailed information on *JACM*'s [Hybrid Open Access](#) page.

References

1. <http://www.cdc.gov/nchs/fastats/electronic-medical-record-rds.htm>
2. <http://www.healthcareitnews.com/news/more-80-percent-docs-use-ehrs>
3. <https://www.healthit.gov/newsroom/fact-sheets>
4. <http://gomerblog.com/2014/07/electronic-health-record/>
5. <http://gomerblog.com/2015/07/hospital-emr/>
6. <http://gomerblog.com/2015/10/twitter-electronic-medical-record/>
7. <http://commonhealth.wbur.org/2015/09/doctors-vent-frustrations-emr>
8. Ash JS, Sittig DF, Poon EG, Guappone K, Campbell E, Dykstra RH. The extent and importance of unintended consequences related to computerized provider order entry. *JAMIA* 2007;14(4):415-423.